



WESTON
COLLEGE

SC.

HIGHER EDUCATION
STUDENT CHARTER

INTRODUCTION.

Weston College is committed to providing an outstanding teaching and learning experience, supported by excellent academic, administrative and pastoral support services, delivered in a stimulating, high quality environment. Weston College aims to ensure you get the best out of your university experience and seeks to continually improve the quality of its provision.

We encourage students to be active participants in shaping their learning experience and take deliberate steps to engage all our students in the assurance and enhancement of their educational experience. We are proud of the opportunities we offer to students and those who engage with these have seen success. Our results regularly exceed national benchmarks - over 20% of students achieve first class honours and 99% of graduates secure employment within six months of graduation.

Although not a legally binding document, this student charter outlines our joint responsibilities and presents the opportunities open to you which can enable you to achieve success by realising and exceeding your potential.

Dr Paul Phillips OBE
Principal and Chief Executive

STUDENT ENGAGEMENT OFFICER.

The Student Engagement Officer is your representative on key committees at all levels within the organisation to ensure that your opinions and views are presented, listened to and actioned where appropriate. Essentially, the role is to help you have an outstanding student experience during your studies at Weston College.

The Student Engagement Officer has led on the development of this Student Charter, which has included extensive consultation with students and involvement of the student representatives and in partnership with the College. The Charter will be reviewed and updated regularly.

WHAT YOU CAN EXPECT FROM WESTON COLLEGE.

- We will provide high quality teaching and effective management of your learning, which is subject to independent review and inspection.
- We will provide an academic member of staff to act as your personal tutor during your studies.
- We will provide you with an accurate timetable prior to your course starting and will give you adequate notice of any changes to this or your course.
- We will provide appropriate and flexible learning resources and facilities that are fit for purpose, including access to the Virtual Learning Environment. (VLE)
- We will provide you with a student / programme handbook, which will include up to date and accurate information regarding your course and assessments.
- We will undertake student assessments with due regard to the QAA UK Quality Code, provide clear criteria and ensure you receive feedback that is timely, constructive and enhances your learning.
- We will provide you with opportunities to feedback on the quality of your programme and comment on your overall student experience. We will respond and communicate the outcomes to you.
- We will ensure that you will not be disadvantaged as a result of raising a matter of genuine concern or of making a complaint, provided it is made in line with our Complaints Policy and Procedure.
- We will involve students in the development of policies that impact on the student experience and reflect the expectations of the UK Quality Code Chapter B5: Student Engagement.
- We will ensure the Student Union provide a wide range of sporting, social, cultural extra-curricular activities for students who want to take part.

WHAT THE COLLEGE EXPECTS FROM YOU.

- To take responsibility for your own learning.
- To actively engage with your course; attend and participate in all teaching sessions, spend sufficient time in independent study, undertake work assigned to you, attend meetings with tutors and attend any related placements.
- To submit work for assessment within the published deadlines.
- To be proactive in accessing student support and inform us and the partner university of anything which may affect your ability to complete work.
- To be aware of the opportunity to contribute to all aspects of development and policy impacting on the student experience as prescribed by the UK Quality Code Chapter B5: Student Engagement.
- To share your ideas and comments regarding your programme and overall experience with us through induction questionnaires, module evaluation and the National Student Survey (NSS); or by becoming a student representative and attending Staff Student Liaison Committees (SSLC) and the Student Forum. You can also make use of our “TELL US” scheme to provide us with feedback regarding any aspect of your student experience at any time.
- To respect the physical environment, staff and students of Weston College and our neighbours and help us keep everybody safe by wearing your Student Lanyard.
- To make prompt payment of charges made by Weston College.
- To familiarise yourself with Weston College regulations, policies and procedures and comply with these along with any relevant documents from your partner university.
- To keep your contact details up to date (home and term time address, contact numbers and email) in order that we can ensure you receive all important information from us.

HOW CAN WE HELP YOU AS A STUDENT.

It's not always easy being a student. We will do our best to provide a range of services to support you while you are a Weston College student. We intend to ensure high quality, professional, confidential and appropriate support services and can offer help and advice with:

- Student finance
- Career development
- Accommodation
- Health matters
- Personal counselling
- Practical, individual support to students with disabilities or additional / specific learning needs

For more information about any of these services don't hesitate to pop into the HE Unit in room 615 at Knightstone Campus or email he.unit@weston.ac.uk

Welcome to the
**University
Centre**



CAREER PROSPECTS.

Weston College and our partner universities can help you with careers information advice and guidance and offer opportunities to develop your short and long-term employability, both inside and outside of your studies.

Our advisors can provide tailored careers guidance and job application advice including helping you make the best of this on your C.V. so book a 1:1 appointment with them. You can contact the team via the HE Unit on he.unit@weston.ac.uk or phone 01934 411725.

You will have the opportunity to undertake a work placement related to your course, to obtain industrial experience and enhance your career prospects.

After you finish your studies with us we would encourage you to keep in touch with us and tell us what you are doing so you can inspire current and future students by helping them understand the range of options available to them after graduation. You can do this via our Alumni page on the website www.weston.ac.uk/alumni



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